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Charity on Wheels is a Christ-centered non-profit that exists to rescue and restore individuals experiencing poverty and homelessness by creating real, meaningful opportunities for transformation. Our mission is to forge connections, assess needs, and offer tailored solutions that guide individuals toward restoration, stability and self-sufficiency.

Charity on Wheels Approach: Charity on Wheels believes in addressing homelessness through relationships built on trust, Christian compassion, and consistent engagement. Our individualized approach is deeply rooted in understanding the unique stories of those we serve, meeting their immediate needs, and helping them take the steps necessary to break the cycle of homelessness. Each interaction provides an opportunity for transformation, starting with a simple conversation and potentially ending in restored hope, and independence.

SUMMARY REPORT

Updates 2026



A DIFFERENT WAY TO FIGHT HOMELESSNESS

"A hand up, not a handout"

Friends,

Because of you, hope is reaching people who once felt forgotten.

Every week through Charity on Wheels, people who are struggling with poverty and homelessness encounter something many of them haven't experienced in a long time—kindness, dignity, and a community that refuses to give up on them.

Your generosity makes this possible.

Every week our **Street Outreach** teams walk into parks, riverbeds, and under freeway overpasses to meet people right where they are, and build relationships. Sometimes the first step toward restoration begins with something as simple as a warm meal, a clean pair of socks, and someone willing to listen.

Through consistent weekly engagement our Street Outreach, **Motel Outreach**, and **Shelter Outreach** teams forge friendships that often become the bridge that leads someone from instability to a new beginning.

Our weekly outreaches often result in an invitation to our **Wednesday Night Dinner Gathering** - where deeper bonds are built. People who once felt invisible sit around a table, share a meal, laugh, cry, pray, and rediscover what community feels like. For many, it's the first time in years that they've felt seen and valued.

Many return for our **Monday Rest Center** which provides a consistent place to rest and breathe—away from the harsh realities of life on the street. Here they find food, clothing, fellowship, spiritual care, and guidance toward resources that can help them transition into a stable living environment.

And when life threatens to knock someone back down after they've pulled themselves up, Charity on Wheels is there with a safety net. Our **Gap Services** combined with ongoing **Case Management**— help to cover unexpected emergencies, car repairs, or lost work hours that could otherwise lead someone back into homelessness.

Our newest gap service is our **Grocery Delivery Program for Seniors**. This program provides food and an ongoing community of support to seniors who might feel isolated and otherwise go without. A prayer or just a warm conversation from one of our care agents while dropping off a months worth of groceries becomes a lifeline... and a reminder that they are not alone.

All of this happens because people like you choose to care.

You are not just funding programs—you are helping rescue and restore lives. You are helping someone rediscover hope. You are reminding people who feel forgotten that they are seen, valued, and loved.

From all of us at Charity on Wheels, and from every person whose life has been touched through your generosity, thank you for standing with us. God bless you!

With heartfelt gratitude,

Zach & Michelle Southall

Charity on Wheels - Homeless Outreach

STREET OUTREACH



Program Description: Street Outreach

Frequency: Weekly

Charity on Wheels' Street Outreach ministry is the front line of our mission to rescue and restore individuals experiencing homelessness. Each week, trained teams go directly into parks, riverbeds, freeway overpasses, and other areas where people are living on the streets, meeting them right where they are with compassion, consistency, and care.

What We Do:

Our outreach teams provide essential items such as hot meals, hygiene kits, clothing, socks, and other necessities. More importantly, we offer something many have not experienced in a long time—genuine human connection. Through conversation, listening, and prayer, we begin building relationships rooted in trust and dignity.

Our Purpose:

Street Outreach is about more than meeting immediate physical needs—it is about opening the door to transformation. As relationships grow, our teams help individuals take the next step by inviting them to visit one of our weekly gatherings, (and sometimes to meet with us privately) where they can experience deeper community, support, and access to resources.

Program Goals:

- Build consistent, trust-based relationships with individuals living on the streets
- Meet immediate physical needs with practical support
- Provide encouragement, prayer, and emotional care
- Invite people to participate in Charity on Wheels' weekly gatherings
- Identify individuals who are ready to take steps toward restoration
- Connect individuals to resources, one-on-one assessments, and pathways out of homelessness

Impact:

Street Outreach is often the first step in someone's journey off the streets. A simple act of kindness—a meal, a conversation, a prayer—can become the beginning of hope, leading to life-changing transformation.



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MOTEL OUTREACH



Program Description: Motel Outreach

Frequency: Weekly

Overview:

Charity on Wheels' Motel Outreach ministry is focused on serving individuals and families who are living in motels and extended-stay hotels—many of whom are on the brink of homelessness or currently experiencing housing instability. This program exists to reach people in a critical transitional space, offering support before they fall deeper into crisis.

What We Do:

Our outreach teams regularly visit local motels to connect with residents, build relationships, and provide essential support. We offer practical resources such as food, hygiene items, clothing, and encouragement, while also taking time to listen and understand each person's situation. Through consistent presence and compassionate engagement, we create opportunities for meaningful conversations and prayer, that can lead to hope and change.

Our Purpose:

Motel Outreach serves as both prevention and intervention. By engaging individuals and families early, we are able to help "stabilize" unstable situations and coordinate resources; in order to prevent people from becoming "fully" homeless and/or help them begin the journey toward restoration.

Program Goals:

- Build trust-based relationships with individuals and families in motels
- Provide immediate support to meet physical, spiritual and emotional needs
- Identify those at risk of homelessness and intervene early
- Encourage participation in Charity on Wheels' weekly gatherings
- Connect individuals to resources, case management, and long-term solutions

Impact:

Motel Outreach allows Charity on Wheels to meet people in a pivotal moment—when timely support can make the difference between stability and life on the streets. By showing up consistently with compassion and practical help, we help individuals and families take the next step toward hope, stability, and self-sufficiency.



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Shelter Outreach



Program Description: Shelter Outreach

Frequency: Weekly

Overview:

Charity on Wheels' Shelter Outreach ministry is designed to walk alongside individuals who have transitioned off the streets and into temporary shelter environments. This program focuses on building deeper relationships, providing ongoing encouragement, and helping individuals take the next steps toward lasting restoration and independence.

What We Do:

Our outreach teams regularly visit local shelters to reconnect with individuals we have previously met through street or motel outreach, as well as engage new residents. We offer encouragement, mentorship, and practical support while creating space for meaningful conversations about their goals, challenges, and next steps. Shelter Outreach teams also provide access to resources such as employment assistance, prayer, and invitations to Charity on Wheels' weekly bible studies and dinner gatherings, helping individuals stay connected to a consistent and supportive community.

Our Purpose:

While entering a shelter is a significant step forward, it is not a final destination. Shelter Outreach exists to help individuals "keep going"—to move beyond temporary housing toward true stability, self-sufficiency, and restored dignity.

Program Goals:

- Strengthen relationships with individuals who have transitioned into shelters
- Provide encouragement and accountability to continue moving forward
- Support emotional, spiritual, and practical needs during this transitional phase
- Connect individuals to treatment programs, employment, bible studies, case management, and other solution pathways
- Encourage ongoing participation in Charity on Wheels' support programs

Impact:

Shelter Outreach plays a critical role in preventing individuals from returning to life on the streets. By maintaining consistent contact and offering guidance during this vulnerable transition, Charity on Wheels helps individuals build momentum, overcome barriers, and move closer to long-term stability and independence.



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Wednesday Night Dinner Gathering



Program Description: Wednesday Night Dinner Gathering.

Frequency: Weekly

Overview:

Charity on Wheels' Wednesday Night Dinner Gathering is a weekly outreach program that creates a welcoming space where individuals experiencing homelessness can come together in community. Guests can find meaningful connection as they enjoy a delicious dinner and dessert, while listening to worship music, and a testimony or teaching. More than just a dinner, this gathering serves as a bridge from life on the streets to a place of belonging, encouragement, and hope.

What We Do:

Each week, guests are invited to enjoy a nutritious, sit-down meal served by volunteers in a warm and respectful environment. Volunteers don't just serve food—they sit alongside guests, build relationships, and engage in genuine conversation. Guests have the opportunity to receive prayer, share their stories, and connect one-on-one with mentors, resource navigators, and staff. Guests are also encouraged to connect with local churches.

Our Purpose:

The Wednesday Night Dinner Gathering is designed to move beyond meeting immediate needs and into building trust and community. It creates a consistent environment where individuals can begin to feel known, valued, and supported—often for the first time in a long while.

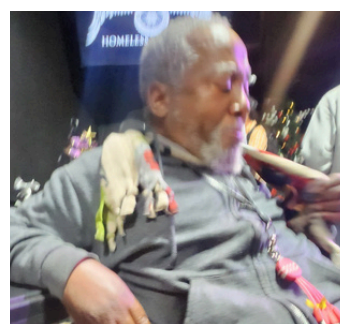
Program Goals:

- Provide a hot, nutritious meal in a safe and welcoming environment
- Foster relationships built on trust, dignity, and consistency
- Offer spiritual encouragement through music, devotion, and prayer.
- Create opportunities for deeper engagement and ongoing support. Connect people to local church communities.
- Connect guests to resources including treatment programs, employment opportunities, case management, and other pathways toward restoration.

Impact:

For many, the Wednesday Night Dinner Gathering is the first glimpse at a loving and supportive community. What begins as a meal often becomes something much more—a safe place where healing can occur, healthy relationships can be formed, and lives can begin to change.

Monday Rest Center



Program Description: Monday Rest Center

Frequency: Weekly

Overview:

Charity on Wheels' Monday Rest Center is a weekly outreach program designed to provide homeless seniors with a safe, welcoming place to rest, recover, and receive care. Open every Monday from 10:00 AM to 4:00 PM, the Rest Center offers a much-needed respite from the physical and emotional challenges of living on the streets.

What We Do:

Throughout the day, guests are invited into a peaceful environment where they can relax, enjoy nutritious meals, and connect with others. The Rest Center provides access to food, clothing, and basic necessities, along with a supportive community of staff and volunteers who are committed to treating every individual with dignity and compassion. In addition to meeting physical needs, the program offers opportunities for fellowship, spiritual care, and personal encouragement. Guests can participate in Bible studies, watch faith-based movies, receive prayer, and engage in meaningful conversations with mentors and volunteers.

Our Purpose:

The Monday Rest Center exists to restore dignity, offer relief, and create space for healing. It serves as both a refuge and a gateway—helping seniors not only find rest, but also begin taking steps toward stability and a life off the streets.

Program Goals:

- Provide a safe and restful environment for homeless seniors
- Meet immediate needs through food, clothing, and care
- Foster community, connection, and a sense of belonging
- Offer spiritual encouragement and opportunities for growth - connect individuals to local church communities.
- Connect guests to resources, assessments, and pathways toward housing and stability

Impact:

For many seniors, the Monday Rest Center is more than just a place to rest—it is a place where they are seen, valued, and cared for. Through consistent support and compassionate relationships, the Rest Center helps restore hope and opens the door for lasting transformation. Though focused on serving seniors, the Rest Center is open to everyone.



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SENIOR GROCERY DELIVERY



Program Description: Grocery Delivery Program for Seniors

Overview:

Charity on Wheels' Grocery Delivery Program for Seniors is designed to serve vulnerable, low-income, and homebound seniors who are at risk of food insecurity and isolation. This program ensures that seniors receive consistent access to nutritious food while also experiencing the care, dignity, and connection that comes through regular, compassionate interaction.

What We Do:

Each week, volunteers deliver groceries and essential household items directly to seniors in need. These deliveries are more than just a drop-off—they are an opportunity to build relationships, check in on well-being, and offer encouragement. Volunteers take time to engage in conversation, listen, and provide a caring presence. When appropriate, they also offer prayer and emotional support, helping seniors feel seen, valued, and remembered.

Our Purpose:

This program exists to bridge the gap for seniors who may not have the mobility, resources, or support system to meet their basic needs. By bringing food and conversation directly to their doorstep, we help alleviate feelings of isolation and immediate hardship while fostering a sense of stability and community.

Program Goals:

- Provide consistent access to nutritious food and essential supplies
- Reduce isolation by building meaningful, ongoing relationships
- Support the physical, emotional, and spiritual well-being of seniors - connect seniors to local church communities.
- Identify additional needs and connect seniors to further resources and support
- Help seniors maintain independence and stability in their current living situation

Impact:

The Grocery Delivery Program for Seniors brings more than food—it brings hope, connection, and dignity. For many participants, these weekly visits become a lifeline, reminding them that they are not alone and that someone cares deeply about their well-being.

CASE MANAGEMENT



Program Description: Case Management & Gap Services

Overview:

Charity on Wheels' Case Management & Gap Services program provides personalized, ongoing support to individuals who are ready to take meaningful steps toward stability and independence. Through one-on-one guidance, resource navigation, and targeted financial assistance, this program helps individuals overcome barriers and continue progressing on their journey out of homelessness.

What We Do:

Each participant is connected with a Case Manager, Mentor, and/or Resource Navigator who works closely with them to assess their situation, set goals, and develop a customized care plan. This relationship is built on trust, consistency, and accountability.

Case Management includes:

- Identifying immediate and long-term needs
- Connecting individuals to treatment programs, housing, employment, healthcare, and benefits
- Providing encouragement, accountability, and ongoing support
- Monitoring progress and adjusting individualized care plans as needed

Gap Services are a critical component of this program. When unexpected challenges arise, Charity on Wheels steps in to provide targeted assistance that helps prevent individuals from falling backward. These may include:

- Emergency bill pay assistance (rent, utilities, cell phone, etc.)
- Car repairs or transportation support
- Help with medical-related expenses
- Temporary financial assistance during job transitions or reduced work hours

Our Purpose:

Case Management & Gap Services exist to bridge the gap between crisis and stability. While many individuals are willing to move forward, unexpected obstacles can quickly derail progress. This program ensures that those moments do not become permanent setbacks.

Program Goals:

- Provide individualized support tailored to each person's unique situation
- Help individuals navigate complex systems and access critical resources
- Remove barriers that prevent progress toward stability and independence
- Prevent relapse into homelessness by addressing financial and situational crises
- Encourage personal responsibility, growth, and long-term self-sufficiency

Impact:

Case Management & Gap Services are often the difference between someone staying on the path to stability or returning to homelessness. By walking alongside individuals and stepping in at critical moments, Charity on Wheels helps ensure that progress is sustained, dignity is restored, and long-term transformation becomes possible.

HELP!



HELP!

Meet Ayden

Ayden just turned 18 years old.

For the past year, Charity on Wheels has had the privilege of walking alongside her while she has been living at the Salvation Army Emergency Shelter in Anaheim.

Despite the uncertainty and challenges that come with living in a shelter, Ayden has continued moving forward. She stayed focused on her education, graduated from high school, and is now enrolled in college. We are so blessed and inspired by her tenacity and positive attitude.

Recently, we were able to purchase Ayden an e-bike, giving her reliable transportation to and from school, as well as a way to get to job interviews and, hopefully very soon, to work.

Ronan and I had the privilege of taking her out to Dave & Buster's to celebrate her 18th birthday. For a few hours, she simply got to be what she is — a young woman with her whole life ahead of her. Now we want to help her take the next big step.

The emergency shelter has served an important purpose, but it is not the environment we want Ayden to continue to navigate as she begins college, searches for employment, and builds her future.

Our goal is to help Ayden rent a safe room of her own - to give her the stability she needs move forward towards the amazing plan God has for her life.

She has already done so much of the hard work. She graduated. She enrolled in college. She is looking for employment. She truly is moving forward. Now she just needs a little help getting firmly planted on solid ground.

We are asking our friends and supporters to consider making a financial gift toward Ayden's housing expenses. Your gift can help provide a safe place to sleep, study, prepare for work, and begin building a NEW life.

At Charity on Wheels, this is what our mission is all about. We don't simply want to help someone survive another night of homelessness. We want to walk beside them until homelessness is a distant memory, and part of their past.

Ayden has a road ahead of her filled with possibility. Please consider donating any amount to help her ride it!





A Home For Cathryn!

For the past five years, Cathryn, a homeless senior, has called her car home. Five long years of uncertainty, hardship, and wondering if she would ever have a place of her own again.

But today, that story has a beautiful new chapter!

Thanks to the generosity of our incredible Charity on Wheels supporters, we were able to help Cathryn secure a place to live and cover the move-in costs for her new home!

The photos we're sharing capture some truly unforgettable moments. Cathryn, overcome with emotion and tears of joy as she signed her lease. The moment she turned her very own key in the door for the first time. And finally, standing inside her new home, surrounded by friends, knowing she no longer has to spend another night sleeping in her car.

After five years, Cathryn is HOME!

These are the moments that remind us why we do what we do. This is what your prayers, generosity, and faithful support make possible. You're not just helping us provide services. You're helping us restore hope, dignity, and lives!

We're also thrilled to announce that Cathryn will be our special guest of honor at the Charity on Wheels Gala on November 14th! We can't wait for you to meet her and hear more of her incredible story.

From Cathryn, Big John, and all of us at Charity on Wheels, THANK YOU!

God is still in the business of opening doors, restoring hope, and making all things new.

And sometimes, that new beginning starts with something as simple as a key. 🗝️❤️

To God be the glory!





From Living in Their Car to a Place to Call Home! ❤️

Another beautiful story of hope, restoration, and new beginnings!

When we first met Eve and her beautiful children, they were homeless, living in their car, and facing an uncertain future. Today, we're overjoyed to share that Eve and her children have a home of their own, and Eve is now working full-time!

Thanks to the incredible generosity of our Charity on Wheels supporters, we've been able to help this precious family get back on their feet. We've helped them move into their new home, repaired their car so they have reliable transportation, and furnished their home with beds, a couch, and a TV.



But sometimes it's the little moments that mean the most. We even got to take Eve's two youngest children, Basheer (6) and little Ohana (almost 2), on a fun-filled trip to Chuck E. Cheese! Seeing the joy on their faces was a beautiful reminder of why we do what we do. Every child deserves a safe place to sleep, a home filled with love, and the freedom to just be a kid.

We're sharing a few special photos of this family's journey—from their days living on the streets to their beautiful new home, and a sweet moment with little Ohana at Chuck E. Cheese. And we're excited to announce that we'll be honoring Eve at our Charity on Wheels Gala on November 14th! You'll have the opportunity to hear more about her incredible journey and celebrate everything she has accomplished.

To our donors, volunteers, and supporters—THANK YOU! You are helping us do so much more than put roofs over people's heads. You're helping restore dignity, rebuild families, and give people hope for a brighter tomorrow.

This is what happens when we come together to be the hands and feet of Jesus. One family, one life, one beautiful new beginning at a time. God is good! ❤️



**GET
INVOLVED!**



**MAKE A
DIFFERENCE!**

Fight Homelessness a Different Way... A "Hand Up" Not a Hand Out.



*"If you pour yourself out for the hungry and satisfy the desire of the afflicted, then shall your light rise in the darkness and your gloom be as the noonday." **Isaiah 58:10***



How Can You Help?

We want to partner with you. Please help us change lives. You CAN make a difference!

- Donate funds or needed items (food cards, bus passes, etc.)
- Hold a sock, underwear, blanket, or jacket drive.
- Create Help & Hygiene Bags (great for kids!)
- Schedule a talk on homelessness with one of our experts.
- Join one of our weekly street outreach teams.
- Schedule an inspirational talk with someone ConW has helped off the street. Great for Chapels and Church services!
- Deliver groceries to struggling single mom's and seniors.
- Volunteer at one of Charity on Wheels' weekly events.

Please contact Michelle Southall for more information. Email: michelle@charityonwheels.com

Charity on Wheels is a 501c(3) Non-Profit Corporation EIN# 46-2207768

For more info, visit: **www.CharityonWheels.com**